

Questions?

Our program partners would be happy to help.

| Program partner | Type of question | Contact details |
|----------------------------|--|--|
| It's On Electric | For assistance with your ECAP application, or questions about your initial home visit, please contact our program partner It's On Electric | ecap@itsonelectric.com 1 855 560 3227 |
| Ecofitt | If you've qualified for insulation and/or a high-efficiency furnace upgrades through ECAP, and have questions about these upgrades or your next home visit, please contact our program partner Ecofitt | ecapinfo@ecofitt.ca 1 833 455 9029 |
| Key Account Manager | If you have any program eligibility inquiries, reach out to our Key Account Manager – Darren Richter | Darren.Richter@bchydro.com 1 604 699 9447 |