

# Energy Conservation Assistance Program

## COVID-19 safety measures that we're taking

COVID 19 has changed a lot of things, including how we conduct our home visits. In order to ensure everyone's safety, and reduce the risk of transmission, we've established some new guidelines for program participation.

Together we can help keep everyone safe.

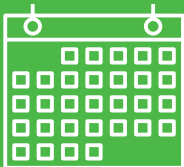
### All program representatives will:

- > Pass a COVID-19 health assessment before entering your home.
- > Wear personal protective equipment (PPE) when needed.
- > Thoroughly clean and disinfect equipment and tools before and after each use.
- > Sanitize areas in the home where products are installed.
- > Only bring necessary items into your home that are required to complete the installations.
- > Stay 2 metres apart from anyone else in the home.

### What to expect during a home visit:

- > Before entering your home, the program representative will ask you some health screening questions.
- > Have as few people as possible home during the visit. For everyone's safety, encourage family members to leave the house during this time.
- > Those in the home should stay back 2 meters (including pets and children).
- > Clear pathways around your home to minimize the surfaces that will be touched.
- > Sanitize high touchpoint areas (door handles, light switches etc.) and perform any other sanitization required before the program representative arrives and after they leave.
- > You'll be given an overview of what was installed and how to maximize savings at the end of the visit - either by phone or outside your home.

For more information on COVID-19, including what to do if you have any symptoms, visit BC Centre for Disease Control [covid-19.bccdc.ca](https://www.bccdc.ca)



### Things can change. Appointments can be rebooked.

If you are feeling unwell or would like to postpone your visit for other reasons, please contact our program partner **It's On Electric** as soon as possible at **1 855 560 3227**.

We're working together to help B.C. save energy.

